

BestWeb Corporation

Service Issues

Effective January 13, 2020

If you are experiencing service issues, contact BestWeb technical support for assistance at:

914-271-4500, x1

If technical support was unable to provide a satisfactory resolution, please escalate the issue to BestWeb management through BestWeb's Administration Department at:

914-271-4500, x3

If you have not received satisfactory help from BestWeb, you may file a complaint with the NYS DPS for certain regulated services at:

<http://www.dps.ny.gov/complaints>
DPS HELPLINE (800-342-3377)